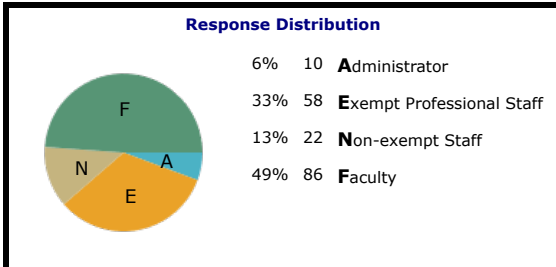


**East Central University
2021 ModernThink Higher Education Insight Survey
Topline Survey Results by Job Category**



Poor 0% - 44%	Warrants Attention 45% - 54%	Fair to Mediocre 55% - 64%	Good 65% - 74%	Very Good to Excellent 75% - 100%
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	OVERALL	Administrator	Exempt Professional Staff	Non-exempt Staff	Faculty
Collaboration	57%	74%	53%	52%	60%
Communication	57%	74%	55%	52%	58%
Confidence in Senior Leadership	52%	73%	49%	43%	53%
Diversity, Inclusion & Belonging	71%	90%	69%	61%	72%
Faculty & Staff Well-being	77%	86%	81%	67%	75%
Job Satisfaction & Support	67%	76%	68%	62%	67%
Mission & Pride	71%	79%	67%	65%	74%
Performance Management	57%	68%	49%	48%	62%
Professional Development	65%	63%	61%	54%	71%
Supervisor/Department Chair Effectiveness	77%	78%	76%	71%	79%
Survey Average (1 - 55)	65%	77%	63%	58%	67%

*Job Category response distributions have been rounded and may not total 100%. Please also note that data will not populate where there are fewer than five respondents.